



Treatment Program Scorecard

Service: Outpatient Clinic
Provider Name: Port Counseling Center Inc
Program No: 186
Address: 225 Main Street
 Port Washington, NY 11050

Provider No: 253
Certificate No: 11530

Avg Daily Enrollment: 48	Certified Capacity: Does Not Apply
Admissions: 69	Transfers In: 0
Discharges: 57	Transfers Out: 0
Unique Clients Served: 107	

Access [Jan 1 - Dec 31, 2009]	Program		NYS Average	
	Score	Rating	Score	Rating
One Month Retention Rate (%)	88	☆☆☆☆	81	☆☆☆

Quality [Jan 1 - Dec 31, 2009]	Program		NYS Average	
	Score	Rating	Score	Rating
Three Month Retention Rate (%)	90	☆☆☆☆☆	74	☆☆☆
Six Month Retention Rate (%)	78	☆☆☆☆	56	☆☆☆
One Year Retention Rate (%)	62	☆☆☆☆	40	☆☆☆
% Completing Program or Referred	54	☆☆☆☆	44	☆☆☆

Outcomes [Jan 1 - Dec 31, 2009]	Program		NYS Average	
	Score	Rating	Score	Rating
% with Discontinued Use	85	☆☆☆☆☆	69	☆☆☆☆
% Maintaining Full Time / Improving Employment	65	☆☆☆☆	47	☆☆☆
% Reduction in Six Month Arrests	96	☆☆☆☆☆	66	☆☆☆☆

Efficiency [Jan 1 - Dec 31, 2009]	Program		NYS Average	
	Score	Rating	Score	Rating
Sessions / FTE Primary Counselor / Week	18	☆☆☆☆☆	15	☆☆☆☆

Compliance	Program		NYS Average	
	Rating		Rating	
Recertification Review - [Latest Review: Mar 31, 2010]	☆☆☆☆		☆☆☆☆	
Facility Inspection - [Latest Review: Oct 07, 2008]	☆☆☆☆		☆☆☆☆	
Fiscal Viability (1) - [Latest Review: Feb 12, 2010]	☆☆☆☆☆		☆☆☆☆	
Client Data Reporting (2) - [Jan 1 - Dec 31, 2009]	☆☆☆☆☆		☆☆☆	

Rating: 1-5 Stars. 5 Stars is Highest Performing

Footnotes:

- (1) Fiscal Viability is a provider level score. It will be the same for all programs within a provider.
- (2) See Page 2.

Treatment Program Scorecard (Cont'd)

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Client Data Reporting Component - Details (from Page 1)	Points													
1. Missing Monthly Service Delivery (MSD)	0	Legend: <table style="margin-left: 20px;"> <thead> <tr> <th style="text-align: center; border-bottom: 1px solid black;">Points</th> <th style="text-align: center; border-bottom: 1px solid black;">Stars</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">0</td> <td style="text-align: center;">☆☆☆☆☆</td> </tr> <tr> <td style="text-align: center;">1</td> <td style="text-align: center;">☆☆☆☆</td> </tr> <tr> <td style="text-align: center;">2</td> <td style="text-align: center;">☆☆☆</td> </tr> <tr> <td style="text-align: center;">3</td> <td style="text-align: center;">☆☆</td> </tr> <tr> <td style="text-align: center;">4 (or more)</td> <td style="text-align: center;">☆</td> </tr> </tbody> </table>	Points	Stars	0	☆☆☆☆☆	1	☆☆☆☆	2	☆☆☆	3	☆☆	4 (or more)	☆
Points	Stars													
0	☆☆☆☆☆													
1	☆☆☆☆													
2	☆☆☆													
3	☆☆													
4 (or more)	☆													
2. Monthly Service Delivery over 60 days late	0													
3. Individual counseling sessions	0													
4. Group counseling sessions	0													
5. Admissions over 60 days late	0													
6. Discharges over 60 days late	0													
7. PPSI not updated (if Provider Review needed)	0													
8. MCAS over 60 days late	0													
9. Medication Visits	0													
10. Missing MCAS	0													
Total	0													
Stars	☆☆☆☆													

PLEASE READ THIS IMPORTANT NOTE ABOUT SCORECARDS:

The Scorecard reports provide information about the performance of programs serving people with substance use disorders across New York State. When reviewing this information, be mindful that while we believe the measures used are among the most reliable and valid available, measuring program performance is difficult because of the complexity and range of persons treated, among other factors. Also, please remember that the reliability of the scores is dependent upon accurate reporting by program staff. When using this information to make decisions about referrals of individuals, we expect other factors will be considered including geographic location and type of service offered. Program Scorecards are most useful when combined with other information in making important decisions about an individual's care.